

CWorks FAQ - General Queries

4) What are the descriptions for all your products?

CWORKS CMMS		
CWorks CMMS	Language	Product Description
CWORKS FREE	English, Chinese & Spanish	<i>CWorks FREE</i> is a starter edition of CWORKS CMMS which was developed to allow user(s) to get started. It is distributed freely on the internet. A 'true freeware' (Maintenance Technology Magazine Issue Jan 2004), <i>CWorks FREE</i> can be downloaded from www.cworkssystems.com.au
CWORKS PLUS	English, Chinese, Spanish, Bulgarian, Romanian, French and Persian	<i>CWorks Plus</i> is designed for small and mid-size maintenance teams where interactions with assets users are extensive and critical. It is very well featured but extremely economical with one time, unlimited user per site pricing. Capable to cater up to 20 users in a local area network. Its functionalities include asset management, work order management, preventive maintenance management, material management, service request and purchasing modules. The Material management module is further enhanced with tracking of orders, purchases and receipts.
CWORKS SQL	English	CWorksSQL was developed to provide a more robust and secure system with the capability to handle large amounts of data. CWorksSQL uses a Microsoft SQL Server database. Ideal for use across multiple sites, CWorksSQL can be centrally installed and operated over Citrix or Windows Terminal Services Server. CWorksSQL includes 3 levels asset hierarchy and is priced on a concurrent user basis. CWorksSQL is now fully developed in Australia by CWorks Systems Pty Ltd.
NetMain	English	<i>NetMain</i> is a web-based system for any size site to meet requirements of borderless operations with multiple sites and large maintenance teams. Developed on a pure web-based platform with MySQL databases.
CareWorks	English	<i>CareWorks</i> , ASP web-based complete CMMS Service for any size site. No upfront Server and Network costs. Uses MySQL databases and available through economical monthly or annual subscription. No hassles with capital investment in hardware and software, and the ongoing cost of maintaining them. This is a complete solution hosted on our servers where we look after the database and keep it updated. Web-based means that it can be used anywhere at any time, anywhere with access to a web-browser. All this via a modest monthly fee that also includes on-line, phone and email support for 20 hours per work.
Add-ons		
Remote Web Request	English	<i>Remote Web Request</i> is a way for non-maintenance personnel to raise or highlight problems to the maintenance department via the internet. It is a simplified screen for use by personnel who are not day to day users of the system. "Now a user can raise a work request anywhere at anytime"

CWORKS CMMS FEATURES MATRIX

	Free	PLUS	SQL	NetMain / CareWorks
Asset Module				
• Capture asset nameplate information	√	√	√	√
• Track warranty and contract	√	√	√	√
• Track purchase information and straight depreciation	√	√	√	√
• Create and track parent child and siblings relationship for easy system based reporting	√	√	√	√
• Additional fields for specific asset details	√	√	√	√
• Displays work history for each asset	√	√	√	√
• Attached external document		√	√	√
• Displays work order costs for each asset		√	√	√
• Track bill of material of each asset for better critical spares management		√	√	√
• Displays asset tree		√	√	√
• Track movement of assets		√	√	√
• Multiple sites functionality			√	√
Location Module				
• Capture location data	√	√	√	√
• Displays work order details by location	√	√	√	√
• Enables work order to be assigned to location for civil structure works	√	√	√	√
• Displays work order costs by location		√	√	√
• Capture all assets belonging to a particular location		√	√	√
• Multiple sites functionality			√	√
Work Order Module				
• Track who, what, where, why, when and how of each maintenance work	√	√	√	√
• Track employees hours and cost on each work	√	√	√	√
• Track costs by work	√	√	√	√
• Allows prioritizing and categorizing work for easy planning	√	√	√	√
• Capture failure code and prevention taken	√	√	√	√
• Allows multiple employee to be assigned to a work order		√	√	√
• Allows re-open of work order		√	√	√
• Track spares and consumables on each work		√	√	√
• Track customer satisfaction		√	√	√
• Track work access appointment times		√	√	√
• Show PM materials forecast		√	√	√
• Multiple sites functionality			√	√
• Search for unassigned work orders			√	√
Meters (Inspections)				
• Record inspection information for operational and statutory requirements		√	√	√
• Generate mitigating work orders when readings are outside threshold bands		√	√	√
• Generate mitigating work orders when incremental limits are reached		√	√	√
• Scheduling by meter or time (Whichever comes first)		√	√	√
• Accommodate multiple meter or time scheduling segregations (Whichever comes first)		√	√	√
• Multiple sites functionality			√	√
Preventive Maintenance Module				
• Schedule Preventive Work orders	√	√	√	√
• Able to schedule 3 types of PM's based on scheduled or actual completion		√	√	√
• Accommodate multiple time scheduling segregations		√	√	√
• Schedule different scheduling frequencies types		√	√	√
• Able to forecast PM's before generating the work orders and export to MSExcel.		√	√	√
• Show PM man hours distributions by week		√	√	√
• In PM task list, user able to assign labour, material and safety instructions to a task.		√	√	√
• Able to upload external document to a PM task				√
• Multiple sites functionality			√	

CWORKS CMMS FEATURES MATRIX

	Free	PLUS	SQL	NetMain / CareWorks
Employee Module				
• Capture employee details	√	√	√	√
• Capture employee rates	√	√	√	√
• Track employee hours and costs by work orders	√	√	√	√
• Display the asset list assigned to each employee		√	√	√
• Multiple sites functionality			√	√
Material				
• Track spares and consumables receipts, issues and returns		√	√	√
• Track adjustments to stock counts due to expiration and obsolescence		√	√	√
• Track costs based on standard and average costs		√	√	√
• Issue spares from work order module		√	√	√
• Track reorder , min and max level for each spares		√	√	√
• Multiple sites functionality			√	√
Purchasing				
• Track information on goods or services received		√	√	√
• Track information on orders, purchases and receipt.		√	√	√
• Track purchase order by vendor and requester		√	√	√
• Track purchase order status for approved purchase order		√	√	√
• Track purchase order approval levels		√	√	√
• Able to capture Discounts, Taxes, GST & Freight Charges			√	√
• Support Multiple currency			√	√
• Multiple sites functionality			√	√
• Print Purchase Order on "Base Currency" or "Foreign Currency"			√	√
• Create Purchase Order base on PR, Purchase Proposal, Material or direct issues.				√
• Create Purchase Request base on Purchase Proposal, Material or direct issues.				√
• Purchase Request (PR) approval authorization				√
• Track Purchase Request (PR) status.				√
Reporting				
• Suite of reports (higher versions contain more reporting formats)	√	√	√	√
• Use MS Access report wizards for easy report writing (source code versions only)		√	√	
• Hyperlink to any document within the network		√	√	
• Integrates MS Excel for easy report writing on a familiar platform		√	√	
• Multiple sites functionality			√	√
• Advance search in each report				√
Service Request				
• Track internal requests separately from work orders		√	√	√
• Separate application module for installation on terminals in local area network		√	√	√
• Raise work orders from the work requests		√	√	√
• View work orders status from work request		√	√	√
• Set time zone by each site				√
Licensing				
• Site license (unlimited users per site)	√	√		
• Per concurrent user			√	√
• Hosted (Option)				√