



# CWORKS SQL PRODUCT DATASHEET

## SERVICES AVAILABLE

- CUSTOMIZATION  
SERVICES
- TRAINING  
SERVICES
- IMPLEMENTATION  
SERVICES

# Summary Features

FEATURES	CWORKS SQL
Multi-site organization capability	✓
Location and asset registers	✓
Asset hierarchy	✓ (4 levels)
Re-labelling of system labels.	✓
Work order management	✓
Work request management	✓
Preventive Maintenance: Time based – Fixed time intervals	✓
Preventive Maintenance: Time based – Fixed day/week or date/month	✓
Preventive Maintenance: Meter or condition based	✓
Materials (store) management	✓
Sub-store in material module	✓
Purchase order management (PO)	✓
Purchase order – multi currency	✓
Purchase order – Print PO on “Base Currency” or “Foreign Currency”	✓
Reports	✓
Web – work request module	✓
User Access – Central or by sites	✓
Multilingual	✓
Database compatibility	MS SQL 2005 or higher

## Features List

### <Asset Module>

- Capture asset nameplate information
- Track warranty and contract
- Track purchase information and straight depreciation
- Create and track parent child and siblings relationship for easy system based reporting
- Additional fields for specific asset details
- Displays work history for each asset
- Attached external document
- Displays work order costs for each asset
- Track bill of material of each asset for better critical spares management
- Displays asset tree
- Track movement of assets
- Asset register by site
- Asset hierarchy
- Multiple sites functionality

### <Location Module>

- Capture location data
- Displays work order details by location
- Enables work order to be assigned to location for civil structure works
- Displays work order costs by location
- Capture all assets belonging to a particular location
- Multiple sites functionality

### <Work Order Module>

- Track who, what, where, why, when and how of each maintenance work
- Track employees hours and cost on each work
- Track costs by work
- Allows prioritizing and categorizing work for easy planning
- Capture failure code and prevention taken
- Allows multiple employee to be assigned to a work order
- Allows re-open of work order
- Track spares and consumables on each work
- Track customer satisfaction
- Track work access appointment times
- Show PM materials forecast
- Prefix in Work Orders number (eg. PM WO: PM, Site, Year, numeric running number)
- Work Orders can be filtered and viewed by site
- Multiple sites functionality

### <Meters (Inspections)>

- Record inspection information for operational and statutory requirements
- Generate mitigating work orders when readings are outside threshold bands
- Generate mitigating work orders when incremental limits are reached
- Scheduling by meter or time (Whichever comes first)
- Accommodate multiple meter or time scheduling segregations (Whichever comes first)
- Multiple sites functionality

## Features List

<b>&lt;Preventive Maintenance Module&gt;</b>
<ul style="list-style-type: none"> <li>• Schedule Preventive Work orders</li> <li>• Able to schedule 3 types of PM's based on scheduled or actual completion</li> <li>• Accommodate multiple time scheduling segregations</li> <li>• Schedule different scheduling frequencies types</li> <li>• Able to forecast PM's before generating the work orders and export to MSEXcel.</li> <li>• Show PM man hours distributions by week</li> <li>• In PM task list, user able to assign labour, material and safety instructions to a task.</li> <li>• Able to upload external document to a PM task</li> <li>• Multiple sites functionality</li> </ul>
<b>&lt;Employee Module&gt;</b>
<ul style="list-style-type: none"> <li>• Capture employee details</li> <li>• Capture employee rates</li> <li>• Track employee hours and costs by work orders</li> <li>• Display the asset list assigned to each employee</li> <li>• Define user as central or non-central</li> <li>• Multiple sites functionality</li> </ul>
<b>&lt;Material&gt;</b>
<ul style="list-style-type: none"> <li>• Track spares and consumables receipts, issues and returns</li> <li>• Track adjustments to stock counts due to expiration and obsolescence</li> <li>• Track costs based on standard and average costs</li> <li>• Issue spares from work order module</li> <li>• Track reorder , min and max level for each spares</li> <li>• Able to create sub-store and view balances for each store</li> <li>• Multiple sites functionality</li> </ul>
<b>&lt;Purchasing&gt;</b>
<ul style="list-style-type: none"> <li>• Track information on goods or services received</li> <li>• Track information on orders, purchases and receipt.</li> <li>• Track purchase order by vendor and requester</li> <li>• Track purchase order status for approved purchase order</li> <li>• Track purchase order approval levels</li> <li>• Able to capture Discounts, Taxes, GST &amp; Freight Charges</li> <li>• Support Multiple currency</li> <li>• Multiple sites functionality</li> <li>• Print Purchase Order on "Base Currency" or "Foreign Currency"</li> </ul>
<b>&lt;Reporting&gt;</b>
<ul style="list-style-type: none"> <li>• Suite of reports (higher versions contain more reporting formats)</li> <li>• Hyperlink to any document within the network</li> <li>• Integrates MS Excel for easy report writing on a familiar platform</li> <li>• External report – user could customize their own report using MS Access</li> <li>• Multiple sites functionality</li> </ul>
<b>&lt;Service Request&gt;</b>
<ul style="list-style-type: none"> <li>• Track internal requests separately from work orders</li> <li>• Separate application module for installation on terminals in local area network</li> <li>• Raise work orders from the work requests</li> <li>• View work orders status from work request</li> <li>• Multiple sites functionality</li> </ul>
<b>&lt;Licensing&gt;</b>
<ul style="list-style-type: none"> <li>• Per concurrent user, site or corporate.</li> <li>• Multilingual</li> </ul>

## Trial Download

CWorks SQL:

<http://www.cworkssystem.com.au/?page=download>

## System Requirements

Product	Minimum Hardware Requirement	Minimum Software Requirement
CWORKS SQL	<p><b><u>Client Minimum Specification</u></b>                      Pentium Duo Core or above                      Hard Disk – Min. 1 GB free space                      Memory: Windows XP:- 1GB or higher,                      Windows 7, 8 and 10:- 4GB or higher                      recommended.</p>	<p><b><u>Operating System</u></b>                      Microsoft Windows XP or                      Higher (32 or 64 bit editions).</p> <p><b><u>Required Software</u></b>                      Microsoft Office 2003-2010 Professional 32                      bit Edition to Run CWorks CMMS. Microsoft                      Access 2010 Runtime (RT) 32 bit can be                      deployed for Microsoft Office 2013                      Installations.</p>
	<p><b><u>Server Minimum Specification</u></b>                      Pentium Duo Core or higher                      Hard Disk – Min 5GB free space                      Memory – 4GB or higher.</p>	<p><b><u>Operating system:</u></b>                      Windows 2003 Server or higher ((32 or 64 bit                      editions)</p> <p><b><u>Required Software if using Windows                      Terminal or Citrix to operate CWorks                      Remotely</u></b>                      Microsoft Office 2003-2010 Professional 32                      bit Edition to Run CWorks CMMS. Microsoft                      Access 2010 Runtime (RT) 32 bit can be                      deployed for Microsoft Office 2013                      Installations.</p> <p><b><u>Database</u></b>                      Microsoft SQL 2005 Server Express Edition                      (or higher) for the CWorks database</p>
Remote Web Request	<p><b><u>Client Minimum Specification</u></b>                      Pentium Duo Core or above                      RAM – 2GB or above</p>	<p><b><u>Required Software</u></b>                      Windows 2008 Server or higher (32 or 64 bit                      editions)                      Internet Explorer 6.0 or higher                      Internet Information Services (IIS 7)                      .Net framework Version 3.5</p>

## Pricing - Product & Services

<b>CWORKS SQL (per concurrent user license)</b>	
CWORKS SQL	USD975.00
CWORKS SQL <i>with Annual Premium Support</i>	USD1,875.00
<b>CWORKS SQL</b>	
CWorks SQL~ per site license (unlimited users per site). ~sites/department by limiting users to enter <b>not more than one site</b> into the masters module if they purchase 1 site license.	USD5,850.00
CWorks SQL ~ unlimited site & user per server.	USD25,000.00
<b>Add-ons (per server license)</b>	
Remote Web Request	USD1,200.00
Email Notification Dispatcher	USD1,200.00

<b>Premium Support</b>	<b>Cost : 15% of license cost per year or minimum \$900</b>
<p>A Premium Support Subscription entitles users to:-</p> <ul style="list-style-type: none"> <li>• FREE product updates for duration of subscription</li> <li>• Response within the same working day</li> <li>• Support from our offices in Australia and US (Business day) <ul style="list-style-type: none"> <li>- Priority email support</li> <li>- Telephone and Skype support</li> </ul> </li> </ul>	
<b>Implementation Services</b>	
<p>CWorks standard on-site implementation services includes</p> <ul style="list-style-type: none"> <li>• Requirement surveys</li> <li>• Work process consulting</li> <li>• Master data coding development</li> <li>• Data collection, compilation, QC and porting</li> <li>• PM schedules collection, compilation, QC and porting</li> <li>• Installation and commissioning</li> <li>• Training</li> </ul>	
<b>Customization Services</b>	
<p>To ensure CWorks fits your purpose, we offer affordable and high quality customization services.</p> <ul style="list-style-type: none"> <li>• Software customization to include all requirements on operational processes.</li> <li>• User specified reports.</li> </ul>	
<b>Training Services</b>	
<p>Training Services max 6 persons per 2 days session</p> <ul style="list-style-type: none"> <li>• CWorks CMMS Modules Training</li> <li>• Preventive Maintenance Training</li> </ul> <p>-Excluding traveling and accommodation, which is chargeable at cost. -All training is to be conducted at customers premise unless it is provided for by the Company. <b>(Not applicable for web training)</b></p>	

### Notes:

- All software will be delivered via a download link.
- The CWorks Modules maybe different in terms of capabilities from one version to another. This is detailed in each product manual.
- The List Price is valid on the effective date, and may be subject to changes at the Company's discretion.
- Services Rates are excluding traveling and accommodation, which is chargeable at cost.
- All training is to be conducted at customers premise unless it is provided for by the Company.

## Contact Info

### Australia :-

<b>Company Name :</b>	<b>CWORKS SYSTEMS PTY LTD</b>
<b>Email :</b>	<a href="mailto:padman@cworkssystem.com.au">padman@cworkssystem.com.au</a> / <a href="mailto:info@cworkssystem.com.au">info@cworkssystem.com.au</a>
<b>Mobile:</b>	+61 4 1179 7715 ( Padman Prabhakaran)
<b>Website:</b>	<a href="http://www.cworkssystem.com.au">www.cworkssystem.com.au</a>

## Buying Options

### Purchase Order :-

<b>Company Name :</b>	<b>CWORKS SYSTEMS PTY LTD</b>
<b>Attn :</b>	Padman Prabhakaran
<b>Email :</b>	<a href="mailto:padman@cworkssystem.com.au">padman@cworkssystem.com.au</a> / <a href="mailto:info@cworkssystem.com.au">info@cworkssystem.com.au</a>

### Wire Transfer :-

<b>Company Name :</b>	<b>CWORKS SYSTEMS PTY LTD</b>
<b>ABN No. :</b>	84 135 680 429
<b>Bank Name :</b>	<b>Commonwealth Bank</b>
<b>Address :</b>	Shop1, Cnr Brdge & Synnot Street, Werribee Victoria, 3030 Australia.
<b>Account No.:</b>	<b>063541 10851197</b>
<b>BSB No.:</b>	063541
<b>SWIFT No.:</b>	CTBAAU2S